

# Who can you complain to?



I imagine that you have bought a ready-made lasagna. You get it home and heat it up. But as you are eating it, you find a bit of broken glass amongst the cheese sauce and pasta.

Do you carry on eating the lasagna?  
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What might happen if you do carry on eating the lasagna?  
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What might happen if other people buying the same type of lasagna don't notice there is glass in their food?  
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Who could you tell or complain to about the glass?

- Your dentist
- Trading standards officer\*
- Your doctor
- The food company that made the lasagna
- The manager of the food shop where you bought the lasagna

What could they do about it? .....

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Get a separate piece of paper. If you decided to write to the food company, the food shop or to a Trading Standards Officer,\* write what you would say on the piece of paper.

\* Note: A Trading Standards Officer is someone paid by your local council to check that food is safe, and that the labels are correct.

